

SINCE 2015



# ANNUAL REPORT

2022



www.clarkstonhealth.org





# Director's Message

Dear friends,

Late last year, we heard this from one of our patients:

When you have a program that serves people who don't have the money, people like me do not expect to be treated the way we are treated at CCHC. And that surprises a lot of people, including me. And it just makes you feel dignified, you feel respected. You feel like a person. And that helps a lot.

There is perhaps no better way to explain what we are trying to build at the Clarkston Community Health Center.

As I finish my first six months as Executive Director, I have learned a great deal about the lack of dignity in so much of our healthcare system. To burden people with debt just for seeking medical care is not dignified. To de-personalize care – trading dignity for efficiency – is not dignified. To treat healthcare generally like a liability, instead of an opportunity, is not dignified.

Far too many of our neighbors – those born here in the United States as well as those who come here seeking opportunity – are not afforded the basic human right to healthcare. That is dignity denied. When we do not provide this basic right, we all suffer. Fewer people are able to work, take care of their families, or participate in efforts to make our communities safer and stronger.

In this annual report, you will see how we are working to deliver on our core vision: to bring dignity back to healthcare. In 2022, we served 642 people in our community at an incredibly efficient average annual cost of \$800 per person per year thanks to the 21,000 pro bono hours provided by our incredible volunteers, equating to over \$975,000 in value.

To those of you who are already on the long list of volunteers and supporters below, we thank you. To those of you who have not yet joined this movement, we invite you to become a supporter. In 2023, we have ambitions to grow our impact significantly - but we cannot do this without your support.

With your ongoing, annual support, we can bring dignity back to healthcare.

Sincerely,

Jo le



### **Jeremy Cole**

"In this annual report, you will see how we are working to deliver on our core vision: to bring dignity back to healthcare."

# Our Impact



#### Patients Served by Speciality Care at CCHC in 2022



<sup>\*</sup>Speciality services include dermatology, cardiology, nephrology, gastroenterology, and more..

Note: Services offered does not equate to patient encounters or patients served.

# Healing with Dignity



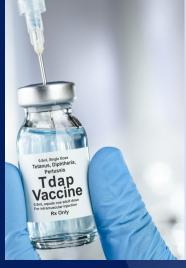
#### Binh came to the clinic with unmanaged diabetes.

Her A1C - her average blood sugar level for the past three months - was dangerously high. In our initial attempts to help, we did not have the appropriate interpreters speaking her native tongue. We started her on insulin, but she struggled to take it regularly based on a fear of needles. Her A1C remained dangerously high. We then connected her with a volunteer - one of our foreign medical graduates - who spoke her native tongue. After educating her on the dangers of diabetes and the importance of taking insulin regularly, she then traveled back to her home country for two months. When she returned, her A1C was trending in a very positive direction - thanks to the comfort and trust she felt in being provided culturally and linguistically appropriate care.



### Sophia is a CCHC patient from Eritrea with no formal education.

With the aid of weekly diabetes education sessions using an interpreter, visual teaching aids, videos, and her own commitment, she has successfully reduced her diabetes burden. This is a tribute to the tenacity and innovative problemsolving of CCHC's team - nursing students, pre-medical students, and allied health student volunteers.



# The husband of a regular patient arrived with his mother. While she received the TDAP vaccine, he chose to have the tetanus shot since he had never had one.

The CCHC healthcare team and the patient were grateful for his decision to vaccinate because within a month he returned with an injury caused by a metal tool and was referred to urgent care for rapid follow-up and treatment. The tetanus shot prevented a much worse outcome for him - showing the power of preventative medicine for our population.

# Healing with Dignity

#### In Our Patient's Words

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Mary first came to the clinic 5 years ago when she couldn't afford her prescription refills. She lives in Conyers but makes the 35-minute drive to CCHC. Why? In her words:

"It is worth the customer service and they know you by name, and they call you, keep up with you. They feel like a family to me... they've taken such good care of me over the years."

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A friend recommended Naeem to the clinic four years ago. Since then, he has received treatment for a chronic disease. As he says: "If this place is gone, it's a problem for everybody.

"

I am healthier now. I was down before, but I am healthy now. [I] always come here. Even in COVID-19, they keep calling us, they checking on my health. This is helping the community...it's very helping to the community...I keep sending people here.

\*All patient names have been changed for privacy reasons.



# Serving with Care

#### Berthe Jean-Jacques





For nearly a year, Berthe has volunteered at the Clarkston Community Health Center (CCHC). She helps out in the Point-of-Care lab every Sunday. In Haiti, Berthe completed her medical education.

She enrolled in a couple of classes at Georgia State University. Through networking, she learned about CCHC and started volunteering to resume her career in healthcare. Berthe loved her experience after just one volunteer shift.

When asked why she remains a volunteer with CCHC, Berthe said, "Healthcare in the United States is really expensive. People can come to CCHC, and it's very affordable, so the only way I can contribute is to come. For me, it's very little, but it's how I can contribute. So, I came, and I'm coming, and I will still come every time I am available."

Patients have expressed their gratitude for the facility, its volunteer staff, and its services repeatedly to Berthe.

"They can come here, they can bring their families...and they're always saying, 'you are very kind and I appreciate that.'"

Her final message to the community is: "please come and volunteer, we always need help. And for patients who do not have insurance and are below 200% federal poverty level, please come, we are happy to have you."

### Our Future

Building a sustainable model for healthcare for all requires a vast village. A village of neighbors and friends and supporters. A village that sees a neighbor in everyone regardless of the accident of their birthplace.

With support from our village, the Clarkston Community Health Center has plans to expand our impact in 2023 while also breaking ground on a new facility.

This facility - thanks to the Dhanani Family Foundation as well as numerous individual donors who have provided funding for the ongoing capital campaign - will be a state-of-the-art clinic providing comprehensive healthcare for thousands every year.





Join us in being a part of our current work and our future plans - a world of dignified, welcoming, compassionate healthcare.

## Our Team - Staff







#### **Staff**

- Jeremy Cole, Executive Director
- Sigrid Köper, Project Manager
- Gina Papa, Clinic Administrator
- Kim Crawford, Nurse Practitioner
- Kate Pfeiffer, Nurse Practitioner
- Mo Habib, Social Media Specialist

#### **CCHC Volunteer breakdown**



#### **Board**

- Dr. Arshed A. Quyyumi, Chair
- Larry Vickers, Vice Chair
- Dr. Gulshan Harjee, Co-Founder, Board Member
- Jeremy Cole, Executive Director, and Secretary
- Saleemah Abdul-Ghafur. Board member
- Samia Abdullah, Board member
- James Andersen, Board member
- Dr. Jeffrey Blumenthal, Board member
- Dr. Arefa Cassoobhoy, Board member
- · Amy Glennon, Board member
- George Miranda, Board member
- · Angela Moore, Board member
- · Shaukat Sved. Board member
- Sam DeSimone, Board member
- Meredith Moore. Board member



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### Our Team - Volunteers

## PRIMARY & SPECIALITY CARE CLINICIAN/MEDICAL PROVIDER VOLUNTEERS

Mohammed Abubaker

Omar Akhras

Elizabeth "Beth" Burgess

Arefa Cassoobhoy

**Christine Chong** 

Kimberly Crawford

Samina Damani

John Deppe

**Elizabeth Downes** 

Gulshan Harjee

Jeeha "Sonya" Haw

Ralph Haynes

Priya John

Anwarullah Khan

Miwako Kobayashi

Vikram Krishnasamy

Barbara Lopes-Cardozo

Tasneem Malik

**Tashin Masud** 

Patricia Lynne Moody

Brenda Morales-Pico

Leslie Norman

Alan Ou

Kate Pfeiffer

Anees Quyyumi

Arshed Quyyumi

Noah Schwartz

Farheen Shirazi

Syed Shirazi

Maria "Maite" Silva

Emma Sizemore

**Robert Swerlick** 

**Justin Trop** 

Angela Wittenauer

Jennifer Wootten

Madeline "Jane" Yates

Michelle Young

#### **REGISTERED NURSES**

Meghana Madala

Suzanne Williams

Mary Callaway

**Anneke Demmink** 

Katie Peirson

**Tiffany Harris** 

#### **NURSING STUDENTS**

Beatriz Soto Aguilar

**Eden Norris** 

**Eleanor Brown** 

Isabel Cota

Josh Lehrer

Katie Pierson

Leah Maille

Megan Hiryak

Michelle Razo

Rachel Stevenson

#### **DERMATOLOGY CLINIC**

Areeba Abid

Temi Adekunle

Ronnie Festok

Julian Haladus-Henke

Jade Howard

Mina Milosavljevic

Danielle Mustin

Marta Taye

Michaela Whitelaw

#### **IMAGING CLINIC**

Hernan Bello

Roger Gerard

Jada Hislop

Fiza M. Khan

Smith Kieko

Cassie Little

Saba Meah

Nabile Safdar

#### **PHLEBOTOMY**

**KC** Aasta

Savi Agarwal

Sheliza Amarsi

Jean-Jacques Berthe

Adam Bullock

Ana Cvijetinovic

Sloan Donovan

Marlena Freeman

Shriya Iyer

**Ellison Langford** 

Dalya Panbehchi

Jonathan Tyrrell

Tara White

Caroline Zhou

#### **PHARMACY**

Lola Ayedun

Shruti Gupta

Arsalan Hashmi

Fareha Khan

Kenneth Mueller

Niki Navaei

Khushbu J. Patel

Le Quach

Saeed Raees

**Eenas Saeid** 

Trupti Shah

**Dallas Smith** 

#### MENTAL HEALTH CLINIC

Greti Barokas

Cecilia Castellano

Maryam Hosseini

Alice Hsu

Tu Khong

Irene Liu

Jennifer Wootten

Jane Yates

#### **VISION CLINIC**

Zakir Ahmedin

Fulya Anderson

Soroosh Behshad

Karina Botswick

Valencia Bradley

Sammy Callahan

Caroline Craven
Gaby Danziger

Kathleen Granger

Mwoddah "Mo" Habib

Avesha Hossain

Kirolos Ibrahim

Jeremy Jones

Petra Jo

Ayan Kayre

Amy Lin Alex Lu

Telicia Merricks

Katie Moore

Shavi Patel

Jared Raabe

Olga Rivera

Daniel Rouhani

Sylina Rush

Krishna Sanaka Georgette Savage

**Boris Severinsky** 

Duaa Sharifi

Vrushali Thakkar

Praneetha Thulasi

Amal Umerani

Lennox Xu

### Our Team - Volunteers

#### VISION CLINIC EMORY MEDICAL STUDENTS -OPHTHALMOLOGY INTEREST GROUP

Areeba Abid Soufiane Azargui Morgan Bade

Robert Blakes Jenny Bui Olivia Cote

Amrtiha Gourisankar

Brian Hall
Kevin Heo
Lauren Jenkins
Sarah Joseph
Emily Jung
Kathleen Len
Katrina Munoz
Grace Nguyen

**Vivek Pisharody** 

Mariana Rodriguez-Duran

Julia Rogers
Alexis Stokes
Mollie Westwrick
Carlin Zaprowski

#### MOREHOUSE MEDICAL STUDENTS -OPHTHALMOLOGY INTEREST GROUP

Farah Abaza Tanousha Augustin Mariame Gamra McKenzie Gillison Justin Ikara

Dimitri Johnson Hung Nguyen

Bryan Okosun Karl Opara

Cherrel Price Ayesha Quadri

Dinesh Shiwlochan

Lilla Simon Tiffany Tolbert

### HARRIET TUBMAN WOMEN'S CLINIC

Stacia Crochet Mary Dolan

Maranatha Genet

Jennifer Goedken

Gigi Grigorian

Samaia Hill

Roxy Hojiatie

Rebecca Hong

Ivrose Joseph

Sonia Karsan

Andee Koo

Stephanie Lam

**Ashley Lew** 

Helen Li

Divya Pereira

**Guadalupe Quinones** 

Shreya Reddy

Morgan Schafer

Luisa Taverna

Ariana Traub

Jamie Villalobos

Vega Walke

Laura Zvinys

#### **EMORY MEDICAL STUDENTS**

Lily Acheampomaa-Piasare

**Christopher Awad** 

Lee Beaty

Barbara Biney

Cally Braun

Kahsavyah Buckley

**Emily Chu** 

**Kasey Crockett** 

Angelica Delzompo

**Audrey Duquette** 

Jared Eckman

Anne Elizabeth

Juliet Fink

Ben French

Kevin Heo

Ben Herron

Julio Hidalgo López

Anisa Iqbal

**Denis Jeffrey Ohlstrom** 

Lauren Jenkins

**Emily Jung** 

Banu Karatas

Bianca Lec

Charlie Marvil

Ambika Menon

Katrina Munoz

Grace Nguyen

Benoit Niclou

Delioit i viciot

Eudora Olsen

**Humphrey Pruett** 

Ben Rabin

Cynthia Ramazani

**Aubrey Reed** 

Ariana Traub

José Trinidad

Jose ITIIIdad

Ben Williams

Lilian Zapata

Michael Aaberg

Stephanie Arens

Makenna Ash

Shua Bhattacharya

**Robert Blakes** 

Rebecca Cox

Ronnie Festok

Michaela Henderson

Raining Huo

Rand Ibrahim

Sydni Iman Williams

**Sherman Jones** 

Sarah Jung

Nourine Kamili

Preethi Karnam

Valentina Larrivey

Reema Martini

Nell Mermin-Bunnell

Mostafa Meselhe

**Mohamed Munye** 

Tuzo Mwarumba

MopeninuJesu Oluyinka

Margaux de Onaindia

**Mary Pelling** 

Sheila Rajagopalan

Mariana Rodriguez

Paola Rodriguez Morales

Michael Sayegh

Nithya Shanmugam

Nikhil Vettikattu

Megan Wasson

Travis Wilson

Meg Winata

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Platinum Transparency 2022 Candid.

## Financial Report

Foundation Grants	\$327,500
Individual Donations	\$216,063.89
Total Support	\$543,562.89
Total Expenses	\$369,839.92
Net Income	\$173,723.97

Saved Patients
\$239,762.95
of Rx Costs
thanks to our partnerships with

thanks to our partnerships with Direct Relief & Dispensary of Hope In-Kind Donations: \$978,977

based on the total volunteer hours donated.





# Thanks to Our Partners

We are grateful to the incredible foundations & charitable organizations that make our work possible:

- AARP
- · American Online Giving Foundation
- Ann Katherine Spear Humanitarian Foundation
- Association of Physicians of Pakistani Descent in North America - Georgia
- Atlanta Foundation
- Ayco Charitable Trust
- · Benevity Impact Fund
- Charities Foundation America
- Coca-Cola Foundation
- Community Foundation of Greater Atlanta
- David, Helen, and Marian Woodward Fund
- Dispensary of Hope
- DOMTAR
- Georgia Baptist Health Care Ministry Foundation
- Georgia Breast Cancer Coalition Fund
- Georgia Healthy Family Alliance
- Ida Alice Ryan Charitable Trust
- IHA-Ismail Youth
- James M Cox Foundation

- Jesse Parker Williams Foundation
- Jewish Family Career Services
- Kirbo Foundation
- LuluMa Foundation
- Mary Allen Lindsey Branan (Wells Fargo)
- · Mary Ryan and Henry G. Kuhrt Foundation
- Matson Foundation
- Otter Tail Corporation Foundation
- Pfizer Foundation
- Real Estate by Amin, Inc.
- Richard Higgins and Margaret Graff Donor Advised Fund
- Sidney Stern Memorial Trust
- StateFarm
- Waffle House Foundation Inc
- Wells Fargo
- Whole Foods Community Market Community Giving Program
- · William M. Harris Family Foundation
- Wilson Family Foundation



## Thanks to our partners

### To the individuals in our community who support our work, thank you. We could not do this work without you:

Zaigham Abbas

Wisam Abbasi

Mohamed Abdelelah

Saleemah Abdul-Ghafur

Yaseen & Roohi Abubaker

Oludare Adebiyi

Elfriede Agyemang

Hameed Alamin

Theivendran Alfred

**Qasim Almarid** 

Yasmin Anandwala

**Christopher Anderson** 

Sarmad Ansari

Sidra Arooj

Hafeez Asrani

Belay Ayele

Mir Azmath

Genera Baltimore

Yasmin & Alnoor Bandali

Osman Bangura

**Bimal Basnet** 

Jaydeep Bhat

Alnawaz Bhimani

Zane Blechner

**Dorothy Blum** 

Jeffrey Blumenthal

**Tonia Boies** 

Mary & Michael Bonin

Mona Brown

Warsameh Bured

Arefa & Murtaza Cassoobhoy

Shamsuddin Charania

Aneese Chaudhry

Aftab Chithiwala

Mehtab Chithiwala

Sandra Clark

Heather Colbert

Jeremy Cole

Charlotte & Jim Connah

Monica Copeland

Linda Crowder

**Ibec Daniyarov** 

Paul & Susan Danzinger

Zerihun Deme

Mia DeSimone

Sam DeSimone

Tara Doyle

Oluremi Fesojaye

Alva Gachuz-Monter

Temesgen Gadiso

Joyce Garrett

Fetlework Gebregiorgis

Alema Getahun

Amy Glennon

Daniel Griffin

Halima Habib

Susan & Thomas Hagood

Lynn & Mike Haremski

Gulshan Harjee

Patricia Henritze

Nurallah Hudda

Fartun Ibrahim

Rubina Imtiaz

Naureen Iqbal

Sohail & Sofia Iqbal

Shashidhar Jade

Iqbal Jilani

Naseem Kapadia

Sved Kazmi

Josanne Kennedy

Soumaya Khalifa

Naghma Khan

Suraiya Khan

Dilshad Khoja

Rajesh Khoja

Waqas Khwaja

Miwako Kobayashi

Kimberly Krauter

Don & Michelle Kuperman

Samiea Lakis

Monsurat Lasisi

Joshua Lehrer

Jonathan Letzler

Barbara Lewis

Sherene Linton

Worrell Logan

Jaffar Lutfeali

Vinodkumar Madireddy

Tasneem Malik

Murad Meghani

Amena Memon

Marquise Mills

Islam Mohamed

Ali Momin

Veronique Mputu

Doris Mukangu

Mohammad Naeem

Lidia Nigussie

Neelam Noorani

**Ruth Norton** 

George Olive

Jose Olivo

Ochogie Omot

**Dusty Otwell** 

Vishnuvardhan Pachika

Ishvarbhai & Aisha Patel

Adele Pohla

Arshed & Anees Quyyumi

Syed Tanveer Rab

Saeed & Afshan Raees

Hussien Ali Syed Rahman

Chinthamani Ram

Louise & James Reaves

Karen Riggs

**Lloyd Roberts** 

Aziz Rov

Frank Ruechel

Amida Safi

Ada Saghgezchi

Almaz Sahlu

Rashid Sajjad

Vic & Neeta Salvi

Beth Schissel

Vidhi Shah

Mahemoodmiya Shaikh

Ange Shamazi

Nisreen Shamseddine

Stephanie Shapiro

Dallas Smith

Shahzad Sorathia

Shaukat Syed

Nargis Tejani

Noorali Tejani

Mehreen Thayani

Sonia Thompson

Michael John Thun

Eisa Tiea

Rubaia Urmi

Salima Virani

Rose Watkins

Angella Watson

Melik Yousif

Asmaa Zafar

Rahel Zegeye





# Dignity in Healthcare

To support CCHC's work in the community, please visit

www.clarkstonhealth.org

OR

use this QR code.











(a) @clarkstonhealth



